



DIA



Dedicated Internet. No Shared Circuits.

Enterprise-grade fiber built to keep critical operations online



100% Fiber
Network



Symmetrical Speeds
up to 100 Gbps



<5 ms Latency
< 0.001% Packet Loss

When uptime isn't optional, best-effort broadband doesn't cut it. DQE's **Dedicated Internet Access** delivers private, symmetrical bandwidth backed by real SLAs and local engineers who pick up the phone. Originally built for power generation sites, our network is engineered for operations where failure isn't an option.

Better DIA from DQE

- **Dedicated Bandwidth** – Private fiber connections with guaranteed speeds up to 100 Gbps
- **SLA-Backed Reliability** – Always-on performance, <5ms latency, <0.001% packet loss
- **Complete Network Visibility** – Performance monitoring and proactive alerts through our Customer Control Center (CCC)
- **Flexible Designs** – Point-to-point or diverse ring options with single/dual building entry configurations
- **Utility-Grade Infrastructure** – Purpose-built by a utility company to support critical services
- **24/7 Local Engineering** – Pittsburgh-based NOC with Tier-1 engineers, no offshoring, no script
- **Seamless Integration** – Works with DQE Ethernet, Voice, Cloud, and Security

Who We Serve

LARGE-SCALE ENTERPRISES

Multi-site operations requiring consistent, transparent connectivity

MISSION-CRITICAL APPLICATIONS

Healthcare, manufacturing, financial services, and others where downtime isn't acceptable

CLOUD-FIRST INFRASTRUCTURE

Hybrid/multi-cloud workloads that demand speed, redundancy, and performance

Tested. Trusted. Reliably Reliable.™

100% owned fiber backbone
with self-healing ring
architecture (<50ms reroute)

4,700+ route miles, 3,000+
on-net buildings, and coverage
across key business parks and
data centers

Direct connections to AWS,
Azure, Google Cloud, and
regional colocation hubs

Why DQE

Not the Biggest. Just the Most Responsive.

DQE was built for infrastructure, not adapted from the residential crowd. With decision-makers close to home and engineers who know your name, we deliver the kind of reliability national providers only talk about.



Ready to Connect?

1-866-GO-FIBER | [DQE.com](https://www.dqe.com)