DQE COMMUNICATIONS™

Wireless Failover

Stay Connected When Fiber Takes a Hit

Multi-carrier backup with sub-second switchover, monitored by Pittsburgh engineers

✓ Always Online	✓ Instant Switchover	✓ 24/7/365 Local Support

A fiber cut can shut down transactions, cloud access, and day-to-day operations. DQE's **Wireless Failover** keeps you connected with sub-second switchover to the strongest available cellular signal. Installed on-site and monitored by local engineers, it seamlessly bridges outages, ensuring your systems stay up and your business keeps moving.

Better Wireless Failover from DQE

- **Automatic Failover** — Critical applications such as payments, voice, and cloud services keep running without disruption thanks to instant activation.

- **Multi-Carrier Redundancy** — Optional dual-SIM hardware automatically selects the strongest signal across major cellular providers at each location.

- **Business-Grade Performance** — 5G/LTE connections are provisioned for real workloads, from point-of-sale systems to video conferencing.

- **Seamless Recovery** — Traffic returns to fiber automatically once service is restored, with no interruption for your team.

- **Local Engineering and Monitoring** — Every deployment is installed by DQE engineers and backed by 24/7/365 Pittsburgh-based monitoring.

- **Real-Time Visibility** — The DQE Customer Control Center (CCC) provides clear insight into performance and status across sites.

Who We Serve

RETAIL OPERATIONS

Registers, orders, and customer systems that can't go down

HEALTHCARE PROVIDERS

Telehealth, patient records, and clinical services that need nonstop access

FINANCIAL SERVICES

Transactions and customer interactions that continue even during outages

MANUFACTURING AND LOGISTICS

Warehouses, production, and distribution that need to stay on schedule

MULTI-SITE ENTERPRISES

Consistent backup protection across every office and branch

Tested. Trusted. **Reliably Reliable.™**

- 100% owned fiber backbone with self-healing ring architecture (<50ms reroute)
- 5,000+ route miles and 3,350+ on-net buildings
- Local monitoring and support available 24/7/365

Why DQE

Not the Biggest. Just the Most Responsive.

Since 1997, we've built networks that don't quit. That same mindset drives our Wireless Failover today. With dual-carrier coverage, automatic rerouting, and local engineers watching 24/7, your business stays connected — even when the unexpected hits.

DQE COMMUNICATIONS™

Ready to Connect?

1-866-**GO-FIBER** | **DQE.com**